



Toronto, April 8 2020

CAH MANAGEMENT PRESS RELEASE

Dear clients, caregivers and residents,

As we enter the third week since the declaration of the State of Emergency in the City of Toronto, I would like to take this opportunity to thank each and every one of you for your support, understanding and commitment to the new recommendations of social distance and self-isolation.

Believe me; I understand how difficult this is for everyone. We are aware of the fear and anxiety about the future, and the feelings of loneliness and isolation in these difficult circumstances. I want to assure you that our team is here to help you in any way we can to get you through these trying times in good health and safety.

Our services are still in place, with our front line staff striving to reach out to each one of you in need. Feel free to contact us at any time. We are here to help you.

In this period of religious celebrations that are important to many of us, the social distance and isolation will be even more painful. Unfortunately, this is not the time to relax our vigilance or to make exceptions. Everyone's primary responsibility is to do everything possible to protect themselves and others.

This week and those that follow will be critical for all aspects of the pandemic's evolution. Indeed, this is a time when we are called upon to be even more rigorous in our determination to stop the spread of the virus.

On behalf of our residents, clients and caregivers, I ask all family, friends and visitors to stay away from Place Saint-Laurent until there is no longer any risk of further spread. In addition, I ask our residents to stay in their units, isolate themselves, practice physical distancing and wash their hands frequently.

If you don't feel well, let our team know as soon as possible. I also ask you to encourage your neighbours to do the same at all times and to support the staff in their efforts to prevent visitors from entering our building.

We are all responsible for the safety and well-being of our loved ones and clients. To this end, let's keep the excellent habits and behaviours we have learned so far.

Please feel free to call us at any time at 416-365-3350.

I wish you all a healthy and safe week,

Sincerely,

A handwritten signature in blue ink, appearing to read 'Barbara Ceccarelli', with a stylized, cursive script.

Barbara Ceccarelli
Executive Director