



Toronto, March 17 2020

CAH MANAGEMENT PRESS RELEASE

The health and well-being of our clients and residents as well as our staff is CAH's top priority. We continue actively to monitor the emerging Coronavirus (2019-nCoV) situation in partnership with government agencies Health Canada and Ontario Public Health.

As recommended by the aforementioned agencies, CAH continues vigorously to promote hygiene best practices such as precautionary hand hygiene and protection protocols.

We have also at this time enforcing higher surface cleaning and disinfection standards to limit the spread of the virus.

To comply with official recommendations, we have taken the following measures:

- All activities planned for the Seniors Active Living Centre (SALC) are cancelled;
- All activities that involve gatherings in our common areas are cancelled;
- All of our clients are encouraged to contact us by phone and not to come directly to our offices;
- Our offices remain open (33 Hahn Place);
- Our Oshawa operations are temporally suspended.

We remain committed to continuing to support our most vulnerable clients. To this effect, the following programs are still operational with a higher standard of care:

- Supportive Housing
- Meal Service
- Homemaking
- Transportation (medical appointments only)
- Crisis Line – Toronto Seniors Line
- Support for caregivers
- Case Management
- Adult Day Program (Toronto)
- Security calls

We are aware that this is a very difficult time for our whole community. We encourage you to follow the recommendations of Health Canada and Ontario Public Health and to isolate yourself in the event that you manifest symptoms, have traveled in the past 14 days or have been in contact with someone who is experiencing symptoms or has tested positive test for the virus in question.

We will continue to keep you informed as the situation evolves; in the meantime if you have any questions, please contact your CAH resource person.

We thank you in advance for your understanding and cooperation.

A handwritten signature in blue ink, appearing to read 'Barbara Ceccarelli', with a stylized, cursive script.

Barbara Ceccarelli,
CAH Executive Director